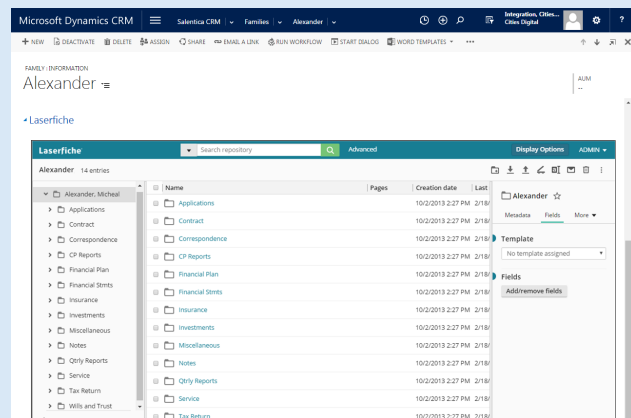# Salentica® CRM Integration for Laserfiche®

Cities Digital's integration for Salentica® CRM allows for easy interaction between Salentica® and Laserfiche®. Users are able to work with the corresponding Account, Contact, and Lead Documentation using Laserfiche® Web Access from the CRM interface.

Features of Cities Digital's Salentica® Integration with Laserfiche® include:

- **Configuration page for administrators to map CRM attributes to Laserfiche® Template Fields to optimize searching.**

- **Full access interaction with respective Account, Contact, and Lead Documentation.**

- **Laserfiche® Web Access® functionality for document interaction.**

- **The ability to Upload, Edit, Export, Delete, and use Laserfiche® Search options for documents, folders, briefcases, and Template data.**

The Salentica® integration with Laserfiche® allows for easy interaction with Laserfiche® Documentation from the CRM interface. The Laserfiche® tab located in Account, Contact, and Lead entities provides full access to corresponding documentation stored in Laserfiche®.

This integration utilizes Web Access® functionality to upload or scan in documents, export electronic files and briefcases, create files and folders, and edit Template data.

The Administration Configuration Page allows for mapping between Laserfiche® Template Fields and CRM Entity Attributes to optimize searching within Laserfiche®. Upload different Laserfiche® briefcases per Account, Contact and Lead to create specific subfolder structures, in the case that the contact folder structure does not exist in Laserfiche®. Ensure that users will create the appropriate contact within Laserfiche® when using the integration.

Salentica® & LASERFICHE®

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